

# Professional Services: QuickStart Datasheet

## *The fast track to value*

NAVEX Global's QuickStart services follow a methodology designed to ensure your business objectives are met while accelerating the rate of implementation of your NAVEX Global solutions.

Based on customer feedback and leveraging over 30 years of experience, we have designed our QuickStart program to help your organization realize a quicker return on investment and help you focus on your most important needs.

Supporting all of NAVEX Global's flagship products, our QuickStart programs support your implementation requirements and best practice processes so they are more integrated with your NAVEX Global solutions.

## Benefits




- » Expedited time frame for gathering requirements, designing solutions and implementing programs so you see a faster return on your NAVEX Global investment
- » Project road map builds on established best practices relevant to your organization's needs
- » Higher end-user adoption rates
- » More efficient use of your NAVEX Global investment
- » Knowledge transfer to accelerate integration with your organization and further optimization of your solution on your own
- » Key metrics for you based on where the solution fits within your GRC framework

## Deliverables

- » Project kickoff call to coordinate project logistics for a Solution Design Workshop
- » Solution Design Workshop to gather system configuration requirements
- » Application configuration based on priorities you identify with NAVEX Global
- » Post-configuration review and best practices recommendation session
- » Communication plan to assist stakeholders with awareness and messaging activities
- » Scenario-based training for identified business users
- » Customer testing to validate data collected through the business process

<sup>1</sup> Ethics Resource Center (2014). National Business Ethics Survey® of the U.S. Workforce. Arlington, VA.

## Overview of Quickstart Workflow & Activities

	<p><b>Project Management &amp; Governance</b></p> <p><b>Engagement Kickoff call</b></p> <ul style="list-style-type: none"><li>» Validate project goals and objectives</li><li>» Review contract and statement of work</li><li>» Confirm project roles, responsibilities, timelines</li></ul> <p><b>Review customer project package</b></p> <ul style="list-style-type: none"><li>» Stakeholders analysis</li><li>» Current state questionnaire</li></ul>
	<p><b>Strategy, Assessment &amp; Requirements Gathering</b></p> <p><b>Deep dive overview of Application</b></p> <p><b>Alignment mapping</b></p> <ul style="list-style-type: none"><li>» Stakeholder analysis, roles and responsibilities</li><li>» Current and desired state evaluation</li></ul> <p><b>Change management and other solution specific activities</b></p>
	<p><b>Implementation, Training &amp; Quality Assurance</b></p> <ul style="list-style-type: none"><li>» Application configuration</li><li>» Post-configuration review</li><li>» Best practices recommendation session</li><li>» Training</li></ul>

### ABOUT NAVEX GLOBAL

NAVEX Global's comprehensive suite of ethics and compliance software, content and services helps organizations protect their people, reputation and bottom line. Trusted by 95 of the FORTUNE 100 and more than 13,000 customers, our solutions are informed by the largest ethics and compliance community in the world.