



# NAVEX Global Customer Support

## *Supporting Your Solutions*

We succeed when you succeed. Our team is dedicated to helping you address and resolve questions and issues. And our stellar customer satisfaction scores prove we deliver on our commitment.

NAVEX Global provides proactive, customer-centric support to ensure product owners receive the maximum return on their NAVEX Global investment. Our Customer Support team is committed to working with you to answer your questions, meet your business needs, and resolve issues quickly and effectively. We are here to provide assistance with our products as you need it and when you want it.

### Our Comprehensive Approach to Customer Support

#### Online Customer Resource Center (CRC)

- » Access resources to commonly asked questions
- » Search knowledge base to find quick answers and step-by-step instructions
- » Conveniently submit support requests
- » View status of open support requests
- » Share product enhancement ideas
- » Register for interactive web training
- » View on-demand product training



Customer Support did an excellent job and got back to me right away with answers and solutions. They were very patient and never made me feel bad about not knowing something. Good at educating, which is a huge plus for this role.



Victoria Friend,  
Formica Corporation

### Customer Support Team

- » Rely on our deep expertise to help you address any issues you encounter quickly and effectively
- » Easily reach our technicians by submitting a support request ticket through the Customer Resource Center or by phone

### Customer Support Managers

- » Rest easy knowing urgent or complex questions and issues receive extra attention from our customer support managers

## NAVEX Global Customers Include



## Let's Work Together

Our team is eager to help you meet your organization's needs, and help you get the most out of your NAVEX Global tools. Get in touch today, and let's get started. Contact us through the CRC or at + 1 866 297 0224, internationally + 44 (0) 20 8939 1650.

### ABOUT NAVEX GLOBAL

NAVEX Global's comprehensive suite of ethics and compliance software, content and services helps organizations protect their people, reputation and bottom line. Trusted by 95 of the FORTUNE 100 and more than 13,000 customers, our solutions are informed by the largest ethics and compliance community in the world.